

●	Completed
●	On Target
●	Below Target
●	Not Commenced

Focus Area 01: Economy

Objectives

- 1.1 - Local jobs to retain our people and attract skilled workers
- 1.2 - A diversified economy that supports growth sectors
- 1.3 - Well-planned, sustainable urban development
- 1.4 - A thriving city that residents are proud to call home and people want to visit
- 1.5 - A supportive business environment where investment is encouraged, and entrepreneurship prospers
- 1.6 - A highly skilled workforce supported by strong education and training opportunities

Action	Objective	Status	Comment	Responsibility
Project EC01: Falcon Coastal Shared Path Planning, design and construction of the new Falcon Coastal Shared Path from Mercedes Avenue (Falcon) to Cesia Lane (Wannanup).	1.3, 3.4, 2.5	●	Public Consultation commenced in December 2025. Finalisation of the design is estimated to be completed in February 2026. Construction is estimated to commence Mid 2026.	Project Management
Project EC02: Active Transport Plans Develop district level Active Transport Plans to guide future investment in shared path upgrades and renewals.	1.3, 3.4, 2.5	●	The Central Mandurah Active Transport Plan is currently being progressed in conjunction with the Mandurah Centre Plan (Strategic Centre Precinct Structure Plan). Initial auditing and alignments with long term cycle network has commenced.	Strategic Land Use Planning
Project EC03: Pinjarra Road - Stage Upgrade Deliver major upgrades to Pinjarra Road between Dower Street and the City Centre.	1.3, 3.4	●	Pinjarra and Anstruther Road intersection works have been completed and is now returned to normal operation.	Technical Services
Project EC04: Mary Street Intersection Upgrade Plan and deliver upgrades to the intersection of Mary Street and Leighton Place, in line with the Western Foreshore Leisure Precinct Master Plan.	1.3	●	Additional traffic monitoring planned in February 2026 to finalise traffic modelling. Intersection upgrade design is expected to be completed in Q4 2025/26.	Technical Services
Project EC05: Tims Thicket Road Pavement rehabilitation and resurfacing of Tims Thicket Road and the upgrade of the intersection of Tims Thicket Road and Jandu Way.	1.3	●	Works to commence in Q3 2025/26.	Technical Services
Project EC06: Anstruther/Pinjarra Road Intersection Upgrade Upgrade of signalised intersection with fully controlled and protected right turn movements.	1.3	●	The project is expected to be delivered this financial year within budget.	Technical Services
Project EC07: Western Foreshore Leisure Precinct (TRANSFORM MANDURAH) Plan, design and implement the Western Foreshore Leisure Precinct Master Plan.	1.2, 1.4, 1.5	●	Concept planning for Western Foreshore precinct underway.	Technical Services
Project EC08: Western Foreshore Coastal Protection & Water Infrastructure Plan, design and deliver foreshore coastal protection and infrastructure as part of the Western Foreshore Leisure Precinct Master Plan.	1.2, 1.4, 1.5	●	<ul style="list-style-type: none"> • Contract for coastal engineering consultant has been signed. • Following liaison with internal City teams, the project work package and scope of works is finalised and has been provided to the consultant for quotation. • Detailed modelling of the coast protection options will commence first and will include analysis to determine suitability of proposed public jetty and all-abilities kayak launch. 	Marina and Waterways
Project EC09: Western Foreshore Commercial Site Progress planning processes for the development of the Commercial Site within the Western Foreshore Leisure Precinct.	1.1, 1.2, 1.5	●	Leisure Precinct Master Plan approved by Council, and former King Carnival structures and boundary fencing now cleared from site. The State Government undertook its community consultation in relation to the proposed land excision between 12 November and 15 December 2025 and the City is awaiting feedback on the outcomes of this process. Further traffic modelling on the Mary street intersections to be undertaken in early 2026 with outcomes to be presented to Council in mid 2026.	Economic Development
Project EC10: Mewburn Carpark & George Robinson Gardens Plan and deliver upgrades to the Mewburn Carpark & George Robinson Gardens in line with the outcomes of the outcomes of the City Centre Master Plan.	1.3	●	Concept plans currently being prepared for stakeholder consultation. Detailed design and planning underway.	Technical Services

Project EC11: Waterways Waterfront Master Plan Develop an implementation plan for the Waterways Waterfront Master Plan.	1.2, 1.4, 1.5	●	<p>The plan outlines 25 initiatives across Mandjar Bay, Stingray Point, Western Foreshore, and Eastern Foreshore aimed at improving public access, safety, environmental resilience, and commercial use of Mandurah’s waterfront. Key actions include jetty upgrades, boardwalk extensions, new berths, coastal protection, and event spaces. Most projects are staged over five years (2025–2030) and linked to potential grant funding sources such as Lotterywest, and Recreational Boating Facilities Scheme. Several initiatives are pending feasibility assessments or CHRMAP outcomes.</p> <p>An action plan has been developed, identifying area, initiatives, responsible teams, potential grant funding sources etc.</p>	Marina and Waterways
Project EC12: Mandurah Strategic Centre Structure Plan Undertake a review in line with the outcomes of the City Centre Master Plan (including housing density considerations and a plan to manage Payment in Lieu of Parking).	1.3, 1.4, 1.5	●	<p>The Mandurah Centre Plan (Stage 1 Engagement) has been completed seeking to capture values and vision from the community and stakeholders.</p> <p>Specialist technical reports on housing, commercial needs, water management and public open space are underway with this key analysis to feed into the plan’s preparation.</p>	Strategic Land Use Planning
Project EC13: Mandurah Terrace South Plan, design and implement upgrades to the movement network (including cyclists and pedestrian) for Mandurah Terrace South (Mandurah bridge to Gibson street) including the Eastern Foreshore central car park.	1.3, 2.5, 3.4	●	<p>Development of a draft Concept Plan has commenced.</p> <p>Further refinement of the scope is required to ensure the Concept Plan meets expectations.</p>	Strategic Land Use Planning
Project EC14: Streetscape Upgrades Develop plans for City Centre streetscape upgrades to the Sholl Street / Cooper Street / Hackett Street area.	1.3	●	<p>Project not yet commenced.</p> <p>Opportunities being investigated to integrate concepts into the Mandurah Centre Plan outcomes.</p>	Strategic Land Use Planning
Project EC15: City Centre Parking Plan Delivery Implement key actions of the City Centre Parking Plan including signage, bay adjustments, timed parking changes and monitoring sensors.	1.3, 1.5, 3.4	●	<p>Eastern Foreshore North, Eastern Foreshore South and Mandurah Terrace on Street Bays signage have been amended to provide for 7 day a week parking. Mewburn Centre is Project meetings occurring in Feb for delivery of upgrades to the remainder of regulatory signage in the City Centre</p> <p>The City has upgraded its Licence Plate Recognition platform (Automatic Chalking) which is being trialled for use in providing bay occupancy data. This has the potential to reduce the requirement for sensors.</p> <p>After Crabfest the City will commence the Peak Period Overflow Parking Plan.</p>	Development and Compliance
Project EC16: Peak Period Overflow & Events Parking Plan Develop a Peak Period Overflow & Events Parking Plan to facilitate improved management and communication of City Centre parking options during peak holiday and event periods.	1.3, 1.5, 3.4	●	<p>This project will need to be delivered after the new year in preparation for the peak season of 2026-27. Consultation has commenced with Events and Operations Services with a focus on progressing the plan after Crabfest.</p>	Development and Compliance
Project EC17: Civic Precinct Master Plan Develop a Concept Plan and detailed Civic Precinct Master Plan to guide the future development of community infrastructure, potential commercial opportunities, pedestrian movement, parking and infrastructure upgrad	1.2, 1.3, 1.4, 1.5	●	<p>The Federal Government's Urban Precincts and Partnerships Program (uPPP) has been suspended. Officers are exploring alternative State and Federal government funding programs to undertake the plan.</p>	Strategic Land Use Planning
Project EC20: Town Jetty Boardwalk replacement Renew and upgrade the boardwalk adjacent to the Town Jetty.	1.3	●	<p>Design for boardwalk replacement has commenced. Construction works are expected to commence in 2026/27.</p>	Technical Services
Project EC21: Yalgorup National Park (TRANSFORM MANDURAH) Partner with key stakeholders (including DBCA) to develop sustainable eco-tourism opportunities and product in Yalgorup National Park and adjacent areas.	1.1, 1.2, 1.4	●	<p>Final design for the new/ upgraded Thrombolites Boardwalk has been completed, with preparations underway to commence the tender process in February 2026. Detailed design is progressing for Stage 1 components, including the proposed Quail Road recreation node and the potential alignment for the walking trail connection from the node to the existing lakeside loop trail. Referral to Department of Water and Environmental Regulation progressing for clearing in Tim's Thicket Road Reserve for construction of the formal beach access car park.</p>	Economic Development

<p>Project EC22: Yalgorup National Park Northern Access Road Plan, design and construct the new northern access road into Yalgorup National Park - Quail Road extension.</p>	1.4	●	<p>Land tenure arrangements have been progressed with DBCA for Quail Road extension, including endorsement for an initial lease and ultimate excision of land from the National Park by the Cooperative Management Committee with Gnaala Karla Boodja and the Conservation Parks Commission.</p> <p>Environmental Impact Assessment completed and decision notice now received for the Commonwealth EPBC Act referral for the Quail Road extension, advising that the proposal is not a controlled action under the EPBC Act and no Commonwealth approvals required.</p> <p>The State clearing application is currently being updated by the environmental consultant and is scheduled for submission in January 2026.</p> <p>Detailed Design of the road completed, and detailed design of stage one of the recreation node is well progressed, including the potential walking trail alignment from the proposed Quail Rd recreation node and the existing Lakeside Loop Trail to the Thrombolites.</p>	Economic Development
<p>Project EC23: Beach Access Management Plan Prepare an implementation plan to manage beach access for Mandurah's southern beaches including Yalgorup National Park.</p>	1.4	●	<p>Further to the Yalgorup National Park Concept Master Plan endorsed by Council in May 2024 and closure of Tim's Thicket Rd endorsed by Council in August 2025, the City is progressing planning with DBCA around the construction of a formal car park and entry to the beach access area around Tim's Thicket and Whitehills Rd.</p> <p>Tim's Thicket Road closure advertising period is complete with no submissions received, and vegetation surveys for a referral to Department of Water and Environmental Regulation are currently underway before going to tender for those works.</p> <p>Once this is complete, DBCA can progress an RFQ for construction of the carpark, and the project team will moving to the next stages of design for the related projects in this area including track upgrades and signage, which will inform the implementation plan for beach access management at these locations.</p>	Economic Development
<p>Project EC24: Mandurah Crab Fest Plan and deliver the annual Mandurah Crab Fest Event.</p>	1.4	●	<p>Operational planning continued for the Ch7 Mandurah Crab Fest 2026. Stall holder applications have closed, with all successful applications confirmed. Event programing is being finalised. Planning for the CF Media launch has commenced with the Launch date set for 5th February 2026.</p>	Festivals and Events
<p>Project EC25: Mandurah Christmas Lights Plan and deliver the annual Mandurah Christmas Lights Trail.</p>	1.4	●	<p>The city has delivered the 4 major events of the Christmas program:</p> <ul style="list-style-type: none"> Mandurah Christmas Pageant Christmas Lights Trail Carols in the Park New Years Eve Fireworks <p>Lotterywest provided a grant of \$120,000 in support of Mandurah Christmas activities. A full event report will be available in quarter 3.</p>	Festivals and Events
<p>Project EC26: Aged Care Industry Development Advocate and support the development of the Aged Care Industry in Mandurah including increases in residential care facility provision and innovations in training.</p>	1.1, 1.2, 1.6	●	<p>Feedback has been received on the unsuccessful election commitment funding requests for a Workforce Centre of Innovation. The project scope is currently under review with regional and industry stakeholders, with consideration being given to refocusing the initiative toward a more refined and achievable deliverable along with an increased focus on investment attraction for private development in this sector.</p>	Economic Development
<p>Project EC27: Promotion of Local Job Opportunities Develop a feasibility study to explore improved display and promotion of local job opportunities for Mandurah residents.</p>	1.1	●	<p>Project planning and stakeholder engagement commenced.</p>	Economic Development
<p>Project EC28: Mandurah Library Site Develop a Master Plan for the existing Mandurah Library site to consider the future allocation of services and potential investment opportunities in line with the principles of the City's Property Strategy.</p>	1.1, 1.3, 1.5	●	<p>This project is an action aligned to the Property Strategy. Commencement of the master plan is currently subject to the outcomes of the Mandurah Library and Learning Hub Needs Analysis.</p>	Strategic Land Use Planning

Project EC29: Old Bowling Club Site Facilitate potential development opportunities in line with the principles of the City's Property Strategy.	1.1, 1.3, 1.5	●	The naming of the section of the road as an extension of Allnutt Street is complete; Survey complete and plan has been lodged with Landgate; WAPC Form 1C has been lodged with Landgate. Next steps are waiting for Landgate to approve plan and apply for new titles.	Property Services
Program EC01: Business Support and Entrepreneurial Capacity Building Promote and support small business and entrepreneurship in Mandurah.	1.1, 1.2, 1.5	●	The Startup Smart and Marketing for Small Business workshop materials are currently being reviewed and updated. The next round of workshops is scheduled to commence in February 2026 and will be delivered at the Dawesville Community Centre.	Economic Development
Program EC02: Human Capital Development Promote and support local education pathways and training and skill development programs and initiatives.	1.5, 1.6	●	The Mandurah Jobs and Careers Expo was held in October and attracted 66 registered exhibitors (including Australian Submarine Agency and Australian Defence Force Recruitment) and approximately 500 attendees, demonstrating strong community and industry interest in local employment, education and training opportunities. The Children's University program graduation ceremony was held at UWA on 4th December, with 4 schools, 145 participants and 65 graduates in calendar 2025 year from Mandurah (up from calendar 2024 year, where we achieved 3 schools, 128 participants and 44 graduates from Mandurah).	Economic Development
Program EC03: Investment Attraction Develop and deliver a campaign to promote investment (Government & Private), business and lifestyle opportunities.	1.5	●	Planning underway to deliver the Investment Attraction project in 25/26, with draft industry specific marketing collateral to be completed in Q3. The internal project plan for the Investment Attraction Framework has been completed. Development of collateral including general and industry specific Investment Prospectus documents and supporting web pages are currently progressing to support initial delivery of the Investment Attraction program by June 2026.	Economic Development
Program EC04: City Centre Activation Support City Centre Activation through the delivery of City and business led programs and activities (including delivery of the Business Incentives Grants Scheme).	1.1, 1.2, 1.5	●	City Centre activation has continued this quarter with ongoing place-making initiatives across key locations including Smart St Mall and George Robinson Gardens. Planning is underway for a Valentines Day activation called Love in Mandurah to take place in February, supporting increased visitation and vibrancy within the City Centre. Ongoing support has also been provided through the City Centre Incentive Program for both City-led and business-led projects including the Christmas Lights Trail.	Economic Development
Program EC05: Business Conferences & Events Support Program Attract and secure new business conferences and events to Mandurah to encourage private investment.	1.5	●	The City has continued to support external events and business conferences, with Mandurah Tech Fest 2025 successfully delivered in November, attracting over 500 attendee engagements, 52 exhibitors and more than 200 government and industry representatives. An external event activation was approved and planned for delivery in October, to take place in George Robinson Gardens on 31st October for Halloween, however unfortunately this had to be cancelled due to weather and is now in planning to potentially carry over to Easter 2026.	Economic Development
Program EC06: Peel Chamber of Commerce & Industry (Peel CCI) Provide funding and support to the Peel CCI for the delivery of programs and services to build the capacity and sustainability of local Mandurah businesses.	1.4	●	This is now the second year of the Service Agreement between the City and the Peel CCI, and two business events were held in November; the annual Alcoa Peel Business Awards, and an Economic Breakfast event. Both were successful and well attended, with the Economic Outlook Breakfast recording strong participation with 106 registered attendees. Keynote speaker was from Google, where they announced that a subsea cable will be landing in Mandurah in approx March 2026, as well as construction of a Cable Landing Station/ 'Connectivity Hub' to commence in calendar 2026 which will connect the subsea cable with local/ terrestrial fibre networks, and will improve the latency and resilience of Mandurah's digital infrastructure.	Economic Development

Program EC07: Tourism Development Provide funding and support to Visit Mandurah to plan and deliver tourism destination and product development services.	1.4	●	Visit Mandurah continue to meet the requirements of the City's MoU and continue to deliver visitor servicing activities and destination marketing campaigns on behalf of the City, as well as management of the Mandurah Ocean Marina Chalets. Last quarter was an extremely busy one with strong visitation over Christmas and continued success of Thomas Dambo's Giants of Mandurah. New Chair Carol McCracken was appointed in October to retiring Pat Strahan, and new board member Nicole Riksman appointed in December to fill Carol's subsequent vacancy.	Economic Development
Program EC08: City of Mandurah Events Program Plan and deliver the City of Mandurah's Events Program including City and externally delivered feature and community events (City events include Christmas Pageant, New Year's Eve Celebrations, and Winter in Ma	1.4	●	The City of Mandurah event program continues to be developed; officers continue to seek new opportunities for events to be delivered in Mandurah that provide both economic and social benefits.	Festivals and Events
Program EC09: External Event Support Program Attract and secure new major (cornerstone and feature) events to Mandurah.	1.4	●	The city hosted 3 externally delivered feature events during October that included: Alcohol Think Again Beach Volleyball State Series RegFest - Mandurah Country Music Festival Mandurah Caravan, Camping, 4WD & Boat Show	Festivals and Events
Program EC10: Giants of Mandurah Support the delivery and programming for the 'Giants of Mandurah' project.	1.4	●	Program support of the Giants of Mandurah is ongoing with the installations continuing to be popular with both tourists and the community.	Festivals and Events

Focus Area 02: Community

Objectives

- 2.1 - Access to support services that enhance opportunities for everyone
- 2.2 - Safe and connected communities
- 2.3 - Inclusive and welcoming places, spaces and neighbourhoods
- 2.4 - An enriched, creative, and empowered community that values culture, heritage and life long learning
- 2.5 - A healthy lifestyle and healthy community, with an emphasis on prevention
- 2.6 - Modern health facilities and services that are local, accessible, affordable, and fit for purpose

Action	Objective	Status	Comment	Responsibility
Project C01: Lakelands Community Centre and Library Develop a Business case to examine the ongoing options for the provision of the Lakelands Community Centre and Library facility.	, 2.2, 2.3, 2.5,	●	A project plan and business case will be developed in 2026, this work has been pending lease negotiations on the current site and the completion of the Mandurah Library Co-Design Project direction. A new 5 year lease has been completed until 2030 for the existing site.	Community Services
Project C02: Central Mandurah Library & Learning Centre (TRANSFORM MANDURAH) Undertake a needs analysis and business case for the development of a new central Library and Learning Hub.	2.3, 2.4	●	The Needs Analysis portion of the project is complete, overall demonstrating a need for a new Mandurah Library to replace the existing one. The Business Case commenced and consultants are continuing to analyse suitability of five different site options.	Place and Community
Project C03: Dawesville Community Centre Finalise construction of the new Dawesville Community Centre.	2.3, 2.4	●	Community Centre completed. Landscape works to commence in January 2026.	Project Management
Project C05: Rushton Park North Lighting Upgrade Design and deliver the upgrade of sports lighting for Rushton Park North Ovals.	2.2, 2.3, 2.5	●	Works to commence in Quarter 3 2025/26.	Project Management
Project C06: Mandurah Netball and Multi-purpose Hard Courts Complex Progress the site identification, planning, design and construction of the new facilities.	2.3, 2.5	●	State election commitment funding of \$20m secured. City officers have continued to liaise with State Government. An announcement on the location of the Regional Netball is expected in early 2026. Planning work and environmental impact assessments are underway, and an RFQ for detailed design is expecting to go to market in early 2026 once site selection is confirmed.	Economic Development
Project C07: Mandurah Aquatic & Recreation Centre (MARC) Master Plan Develop a Master Plan for the site to integrate additional indoor courts together with group fitness space, access and parking.	2.3, 2.5	●	The Needs Analysis and Environmental Assessment have been progressed. Draft Concept Plans have been prepared for internal review.	Strategic Land Use Planning

Project C08: MARC Indoor Multi Use Courts Develop a detailed design and commence construction of the indoor multi use court expansion based on the outcomes of the master plan.	2.3, 2.5	●	Project Planning works underway. Grant agreements to be finalised by early 2026.	Project Management
Project C09: MARC Aquatic Play Ground Replacement Design and deliver the renewal of the Aquatic Playground.	2.3, 2.5	●	Playground design to be completed by mid 2026, with construction planned for 2026/27.	Project Management
Project C10: Peel Hockey Facilities Develop a plan for the upgrade / replacement of turf facilities for hockey.	2.3, 2.5	●	Works to commenced.	Project Management
Project C11: Peelwood Reserve Master Plan Develop a Master Plan for the district level facility to guide the future development of community infrastructure of the site.	2.3, 2.5	●	The Project Plan is currently being finalised. The Master Plan will integrate existing City and Club driven projects, along with a future vision for the reserve. Draft sketch plans are currently being prepared for early stakeholder engagement.	Strategic Land Use Planning
Project C12: Community Sheds Plan, design and deliver community shed facilities in; - Central Mandurah \$2.65M - Falcon \$647k	2.5	●	Concept designs have been completed. Progressing to detailed design and construction is subject to external grant funding.	Project Management
Project C13: Mandurah Performing Arts Centre Advocate for funding and undertake facility refurbishments and upgrades (including HVAC system replacement) to the Mandurah Performing Arts Centre in line with the facility renewal program.	2.3, 2.4, 4.3	●	Design consultant engaged to undertake the detailed design and documentation.	Project Management
Project C14: Lakelands Youth Park Confirm funding and develop a detailed design for a new skate and youth park facility in Lakelands.	2.3, 2.5	●	Design only this financial year.	Landscape Services
Project C15: Literacy Strategy (TRANSFORM MANDURAH) Develop a Literacy Strategy to guide advocacy and investment in improved learning outcomes for Mandurah.	2.4	●	Officers have focused on delivery of early years literacy initiatives due to funding commitments and capacity. The Literacy Strategy is anticipated to be released to market for procurement of a consultant in the next quarter.	Place and Community
Project C16: Mandurah Health Precinct Structure Plan (TRANSFORM MANDURAH) Undertake a review of the Mandurah East Structure Plan, including land uses and transport networks, to guide future development of the Health Precinct .	2.1, 2.6	●	Advertising now closed. 30+ submissions received. Review of submissions on-going. Implications of new announcements on PHC on the MHPSP being considered.	Strategic Land Use Planning
Project C17: Age Friendly Strategy Develop a strategy that supports older adults within Mandurah's community.	2.1, 2.3, 2.5	●	Community Engagement process finalised and Engagement report has been prepared. Draft Age Friendly Strategy and corresponding action plan are currently being drafted.	Seniors
Project C18: City Centre Heritage Trail Develop a plan for a City Centre Heritage Trail.	2.1, 2.3, 2.5	●	Funding of \$20,000 towards the City Centre Heritage Trail secured through State Government election commitment. Project planning has commenced, including creating an inventory and condition report of Heritage Trail in the city centre. Completion date has been updated to reflect State Government Election Commitment Funding Agreement	Heritage and Community Capacity
Project C19: CCTV Masterplan Undertake a review of the City's CCTV Masterplan.	2.2	●	Officers have undertaken preliminary work and investigation towards the masterplan including internal consultation and discussion with WA Police. Project is progressing with additional engagement held with the Liquor Accord stakeholders.	Community Development
Project C21: Stronger Suburbs Community Safety Plan and deliver project activities aimed at enhancing home security for Mandurah residents.	2.2, 2.3	●	The Stronger Suburbs Cocoon Project, funded by the Department of Justice, continues to progress through the delivery of targeted local initiatives focused on community safety. These include safety education, collaboration with WA Police and local residents, neighbourhood safety audits, the Safety Incentive Rebate Scheme, and Street Meet and Greets across local areas. Uptake of the Safety Incentive Rebate Scheme has remained consistently high during this period. Security rebates, Street Meet and Greets and Cuppa with a Cop engagements have continued to support local awareness and prevention efforts. In addition, further information has been developed for the local business community through the Business VigiLENS – Safety and Security Guide, providing practical guidance to support crime prevention and business safety.	Community Development

Project C22: Paint the Town REaD Plan and deliver project initiatives focused on early childhood and family literacy outcomes.	2.3, 2.4	●	<p>The Paint Mandjoogoordap REaD (PMR) initiative continues to promote early literacy and family connection through community storytelling and engagement activities, supported by the Australian Early Development Census (AEDC) Innovation Grant.</p> <p>A major milestone was met this quarter, with the community egg hatched at a public event held at the Mandurah Performing Arts Centre, revealing Mandurah's new early literacy mascot, Yakkan — a locally inspired long-necked turtle.</p> <p>Since the launch, Yakkan has engaged with families and children across a range of community events and early learning settings, reinforcing key early literacy messages and encouraging shared reading and storytelling.</p>	Community Development
Project C23: Mandurah Road Pedestrian Bridge Advocate for funding to construct a new pedestrian bridge linking Madora Bay and Lakelands at the intersection of Banksiadale Gate and Mandurah Road.	2.2, 2.5, 3.4, 4.4	●	The Madora Bay Pedestrian Bridge is a State Government project. The City will continue to advocate for the project's priority with the State.	Advocacy and Engagement
Project C24: Birchley Road Boat Ramp (Coodanup) Undertake an upgrade / replacement of the Birchley Road Boat Ramp infrastructure.	2.3, 4.4	●	Design works for the upgrade and replacement of the Birchley Road Boat Ramp infrastructure have been completed and environmental approvals received. Progression to the next phase remains pending as the City awaits necessary cultural approvals.	Marina and Waterways
Project C25: Sutton Farm (Halls Head) Design and construction of new public jetty and public carpark infrastructure to service the Sutton Farm precinct.	2.3	●	Developer has agreed to complete carpark construction. Public Jetty works are pending State Government funding.	Project Management
Project C26: Coodanup Foreshore (Coodanup) Staged upgrade including planning, design and construction of playground, landscaping and foreshore protection works.	2.3, 2.5	●	Detailed design for Stage 4 is progressing, incorporating community feedback.	Landscape Services
Project C27: South East Dawesville Channel Foreshore (Dawesville) Staged upgrade including planning, design and construction of playground, landscaping and carparking.	2.3, 2.5	●	<p>Stage 3 A - Up to the southern boundary of the yacht club is completed and open.</p> <p>Stage 3 B - Concept design is completed, waiting on engagement with the yacht club.</p>	Landscape Services
Project C28: Norwich Reserve (Greenfields) Upgrade including planning, design and construction of playground and landscaping.	2.3, 2.5	●	Path network installed, new playground items, park furniture, multi goals, and bollards. Irrigation and turf area to follow, dependent on power being installed by Western Power, which is overdue.	Landscape Services
Project C30: Bardoc Reserve (Greenfields) Upgrade including planning, design and construction of playground and landscaping.	2.3, 2.5	●	<p>Design only this financial year.</p> <p>Community engagement commences on February 9, 2026, with a drop-in session on February 26, 2026. Concept design will follow the community engagement period.</p>	Landscape Services
Project C31: Blue Bay Foreshore (Halls Head) Upgrade including planning, design and construction of playground and landscaping.	2.3, 2.5	●	<p>Design to commence in the 2026/27 financial year.</p> <p>Construction to occur over 2 financial years - 27/28 and 28/29.</p>	Landscape Services
Project C34: Mississippi Reserve (Greenfields) Plan, design and deliver sump beautification and landscaping upgrades.	2.3, 2.5	●	<p>Design to commence in the 2026/27 financial year.</p> <p>Delivery of the project in the 2027/2028 financial year.</p>	Landscape Services
Project C35: Parkridge Boat Ramp (Bouvard) Undertake an upgrade / replacement of the Parkridge Boat Ramp infrastructure.	2.3, 4.4	●	Unfortunately, funding was not granted, and the project is unable to proceed at this time.	Marina and Waterways
Program C01: Club Night Lights and Community Sport and Recreation Facility Fund (CSRFF) Administer the State Government initiated Sport and Recreation funding programs within the grant funding program guidelines.	2.6	●	<p>The State Government has not yet opened the Community Sport and Recreation Facilities Fund (CSRFF) or the Club Night Lights Program. It remains uncertain when these programs will resume.</p> <p>The City currently has two active projects within the CSRFF program. The Mandurah Hockey Stadium is being resurfaced, and works have commenced on site. Rushton North floodlighting is receiving an LED Lighting Upgrade as part of the Club Night Lights program, with works anticipated to commence next quarter.</p>	Recreation Services

<p>Program C02: Club Development Delivery of initiatives to support sustainable, financially viable and well-governed clubs that meet the needs of members.</p>	2.3, 2.5	●	<p>The City's Club Development Program supports Mandurah's 120 sporting and recreational clubs by enhancing community participation and providing training in governance and management practices. Through a range of capacity-building initiatives, the program seeks to empower volunteers, promote inclusivity, and recognize the achievements of the local sporting community through an annual awards program.</p> <p>The State Government has advised that the three-year Every Club Funding program will not be continued. A funding extension has been provided until 30 June 2026 to allow completion of current initiatives.</p> <p>Quarter 2 highlights included:</p> <p>In collaboration with SportWest and the Department of Creative Industries, Tourism and Sport, two initiatives were delivered to strengthen mental health support for young people in sport via the True Sport program.</p> <p>Two governance workshops held for local sporting clubs, focusing on governance fundamentals.</p> <p>Targeted True Sport messaging implemented across club facilities.</p> <p>Ongoing communication maintained through newsletters and direct engagement with clubs.</p> <p>Supported a Come and Try inclusive sports day at the MARC, delivered by Inclusion Solutions in partnership with the MARC and Senior Community Development Officer (Access and Inclusion), providing community members opportunities to learn inclusive ways to be active and connect locally for people with disability.</p>	Recreation Services
<p>Program C03: Funding and Grant Facilitation Administer the Kidsport Program and facilitate the Outstanding Representative and Club Grant Programs.</p>	2.3, 2.5	●	<p>Continue to promote and facilitate access to Sport and Recreation funding opportunities for local clubs and community groups. This quarter, the City processed 96 Kidsport Vouchers, 15 Outstanding Representation contributions and 5 Club Grants.</p>	Recreation Services
<p>Program C04: Sports Awards Recognise and Celebrate the achievements of Mandurah's Sporting Community.</p>	2.4	●	<p>The City of Mandurah Sports Awards were held on Wednesday, 19 November 2025 at Rushton Park, celebrating the achievements of local athletes, clubs, and volunteers. The event showcased excellence across several categories including Junior, Senior, Team, Club, and Volunteer of the Year. More than 150 people attended the evening, reflecting Mandurah's vibrant and dedicated sporting community.</p>	Recreation Services
<p>Program C05: Community Initiated Infrastructure Program Progress expression of interests and applications in accordance with Community Initiated Infrastructure Policy.</p>	2.3, 2.5	●	<p>Continue to administer the Community Initiated Infrastructure Program (CIIP), which provides a structured process for local sporting clubs and community groups to propose and develop infrastructure projects that meet community needs. CIIP activities this quarter included:</p> <ul style="list-style-type: none"> 7 Expressions of Interest 4 Applications Approved 4 Applications Received 	Recreation Services
<p>Program C06: Public Health and Wellbeing Plan Deliver and report on the city of Mandurah Public Health and Wellbeing Plan.</p>	2.3, 2.5	●	<p>Public Health and Wellbeing Plan endorsed for Public Advertising during November/December. Community feedback to be considered and presented back to Council in April 2026.</p>	Health Promotion
<p>Program C07: Access and Inclusion Plan Deliver and report on the Access and Inclusion Plan.</p>	2.3, 2.5	●	<p>The City's Access and Inclusion Plan 2021-2026 continues to be delivered. Community engagement to inform the upcoming Access and Inclusion Plan 2026-2031 was undertaken this quarter. The project is on schedule to be completed by 30 June 2026.</p> <p>In December 2025, the City of Mandurah was awarded "Most Accessible City" in the state, winning three categories and overall.</p>	Heritage and Community Capacity

<p>Program C08: Arts and Culture Strategy Deliver and report on the Arts and Culture Strategy.</p>	2.4	●	<p>The key actions and measurable objectives that have been delivered with respect to the Arts and Culture Strategy this quarter are as follows: The Creative Wellbeing Project - The Creative Age has been completed in September 2025. It is currently being evaluated and a project evaluation report completed. Peel Open Studios has been rebranded to Mandurah Open Studios, and Peel Open studios was successfully delivered in May 2025. A public art audit and report have been undertaken examining the City's existing collection to establish maintenance and decommissioning requirements. Mandurah Arts Festival has taken place and will conclude 11 October. A grant from the State Government has facilitated the development of an augmented Artist Residency Program in CASM which has been designed and is under review. CASM's exhibition program has successfully taken place with one group exhibition representing 17 local artists and CASM's first Aboriginal exhibition in 14 years, re-establishing the relationship with our local Bindjareb visual artists. An audit of the City's civic art collection is being carried out.</p>	Arts and Culture
<p>Program C09: Community Safety Strategy Deliver and report on the Community Safety Strategy.</p>	2.3	●	<p>Implementation of the Community Safety Strategy 2024–2029 is progressing, with key actions underway. This includes delivery of targeted initiatives through the Stronger Suburbs Cocoon Project, community awareness campaigns such as Eyes on the Street and Cam-Map WA, and planning for Community Safety Month activities in October.</p> <p>The Strategy continues to guide partnerships with WA Police, local residents and community groups, supporting improved perceptions of safety and strengthened community resilience.</p> <p>The Year 1 report and presentation were completed and submitted in November 2025. Planning and delivery of Year 2 actions are now underway.</p>	Community Development
<p>Program C10: Homelessness and Street Present Action Plan (Sector Led) Deliver and report on the Homelessness and Street Present Action Plan.</p>	2.1, 2.2, 2.3	●	<p>Implementation of the Mandurah Shared Approach to Ending Homelessness 2024–2029 continues through collaboration with local service providers, State Government agencies and community partners. Delivery is coordinated by the City through the Mandurah Homelessness Network, aligned with the State Government's All Paths Lead to Home 10-Year Strategy.</p> <p>Key areas of focus have included ongoing data collection through the By-Name List, coordination of outreach and referral pathways, and the facilitation of collaborative, place-based responses.</p> <p>Continued engagement with partners has supported improved coordination across the sector, reduced duplication of effort, and a clearer understanding of service gaps, strengthening the collective response to people at risk of or experiencing homelessness in Mandurah.</p>	Community Development

Program C11: Place Enrichment Strategy Deliver and report on the Place Enrichment Strategy.	2.3	●	<p>Year 2 of the Place Enrichment Strategy 2023–2027 is progressing with a continued focus on building connected, vibrant and resilient neighbourhoods. Key achievements have included a range of community-led activations, such as Music in the Burbs, Play by the Bay, Moonlight Movies and the Grow It Local Long Table Dinner, which have strengthened local identity, participation and pride in place.</p> <p>Ongoing work with Town Teams and local associations continues to support grassroots initiatives and activate key community spaces. The Place Enrichment Implementation Framework is guiding consistent delivery across the organisation, ensuring place-based principles are embedded in planning, community engagement and infrastructure design.</p> <p>The Year 2 evaluation has been completed, confirming progress against the Strategy’s objectives and providing insights to inform priorities and delivery approaches for the next phase.</p>	Community Development
Program C12: Reconciliation Action Plan (Stretch RAP) Deliver and report on the Reconciliation Action Plan (or equivalent alternative).	2.4	●	The City has engaged a consultant to develop an engagement framework and undertake the initial community engagement that will inform the next RAP (or equivalent alternative framework). Discovery and scoping meetings have commenced with initial community Engagement due to commence in January 2026.	Heritage and Community Capacity
Program C13: Youth Development Strategy Deliver and report on the Youth Development Strategy.	2.4	●	<p>From January to November 2025, the Youth Development team delivered key initiatives aligned with the City of Mandurah Youth Strategy. Highlights include major youth events, leadership programs, and expanded engagement through Drop-In sessions, Job Connectors, RYDE, and cultural activities. Junior Council and the Youth Advisory Group continued to strengthen youth voice and participation in community planning.</p> <p>In response to upcoming social media restrictions for under-16s, the City launched a Youth Landing Page, providing a central hub for programs, events, and activities to keep young people connected. This proactive step, alongside creative initiatives like Mandurah Beats and Children’s University, demonstrates the City’s commitment to inclusion, safety, and opportunity for all young people.</p>	Youth Development
Program C14: Community Grants & Funding Program Deliver the City's community grants and funding programs in accordance with Council policy.	2.3, 2.4, 2.5	●	The City has delivered the Community Partnership Grant round (July 2025) and the first Community Grant round (September 2025). Acquittals for previous grant rounds being finalised. The second Community Grant Round will open in February 2026.	Heritage and Community Capacity
Program C15: Local History & Heritage Deliver and report on the key activities of the Mandurah Heritage Action Plan.	2.3, 2.4	●	Key progress against the Heritage Action Plan has included donating remaining pieces of the Peel Memorial Well (Wishing Well) to Mandurah Heritage and Environment Group, Canopus, Licensing of the Museum boat, Heritage Month, liaising with volunteers and progressing the Service Review of the Museum.	Heritage and Community Capacity

Focus Area 03: Environment

Objectives				
3.1 - Nature has a voice in all decision-making				
3.2 - A shared responsibility for our environment with a focus on engagement, education and respect				
3.3 - Our natural environment is celebrated, protected and restored for generations				
3.4 - Our built environment is clean, accessible and sustainable				
3.5 - Our coast and waterways are healthy and celebrated				
Action	Objective	Status	Comment	Responsibility
Project E01: Waste Management Centre Develop a master plan for the Waste Management Centre.	3.3, 3.4	●	Waste consultant services are being procured through a formal RFT process to assist with the preparation of the master plan for upgrade of WMC.	Waste Management
Project E02: Tims Thicket Septage Facility Plan for the decommissioning of the Tims Thicket Septage Facility.	3.3, 3.4	●	Works Approval application for the decommissioning of the Tims Thicket Septage facility was submitted to DWER's through its Environment Online Portal on 16 December 2025. As yet no response has been received from DWER.	Waste Management














Project E03: Waste Management Service Review Evaluate the different methodologies for delivering waste management services and identify a preferred methodology post the current Waste Alliance contract. Procure in accordance with preferred methodology.	3.4	●	Talis Consultants have been engaged to assist the City in evaluating the different methodologies for delivering waste services to the Mandurah community, post the expiry of the current waste contract in June 2027. The consultants draft report is expected to be delivered in late February 2026, and an Elected Member briefing and presentation of the report to Council seeking endorsement of the preferred methodology is expected in March/April 2026.	Waste Management
Project E04: Town Beach Seawall Plan, design and undertake the Town Beach buried seawall upgrade works.	3.3, 3.5	●	<ul style="list-style-type: none"> • Seawall construction contract awarded - to start 16/02/26. • Stairway construction will involve material procurement and another contractor to install the stairway itself after the seawall contractor is complete. 	Marina and Waterways
Project E06: Breakwater Parade Seawall Renewal Plan, design and deliver the renewal of the Mandurah Ocean Entrance seawall adjacent to Breakwater Parade.	3.3, 3.5	●	Hydrographic and terrestrial surveys have been received. The City's contracted Coastal Consultant has been engaged to complete the design and tender specifications, with completion of design and tender specifications targeted for the end of April.	Marina and Waterways
Project E07: Doddi's Beach Coastal Erosion Protection Undertake planning for the Doddi's Beach Coastal Erosion Protection structure.	3.3, 3.5	●	<ul style="list-style-type: none"> • Grant funding agreement has been executed. • Contract for coastal engineering consultant has been signed. • Scope of work for the project works request has been reviewed and approved by City teams and DTMI. • Consultant has been appointed. Kick off meeting and site inspection arranged. Modelling of wave climate in progress. • Feature survey arranged. 	Marina and Waterways
Project E08: Restoration of the Peel Harvey Estuary & Waterways (TRANSFORM MANDURAH) Advocate and support the Peel Harvey Catchment Council in environmental restoration activities to improve the water quality and health of the Peel Harvey waterways.	3.3, 3.5	●	The City has developed a recommended advocacy approach for the Peel–Harvey Estuary. The City will meet with relevant stakeholders to discuss a joint approach.	Advocacy and Engagement
Project E09: Southern Beaches Coastal Hazard Risk Management & Adaptation Plan (CHRMAP) Development of a CHRMAP for the City's southern beaches.	3.3, 3.5	●	Public consultation on the Draft CHRMAP is due to close on 31 January and has included three community information sessions with the last session held on 17 January.	Marina and Waterways
Project E10: Estuarine Coastal Hazard Risk Management & Adaptation Plan (CHRMAP) Development of a CHRMAP for the City's estuarine environment.	3.3, 3.5	●	<ul style="list-style-type: none"> • Grant funding agreement has been executed. • Membership of the Project Steering Committee has been finalised, with just the Council representative to be confirmed. A report has been prepared and is ready for inclusion in the February Council Meeting agenda. • A scope of works has been drafted for engaging the CHRMAP consultant, which will be reviewed by the Project Steering Committee. • Procurement planning is in progress to tender for the CHRMAP consultant once the scope is signed off. 	Marina and Waterways
Project E11: Ecological Corridors Plan Draft the Ecological Corridors Plan to identify and protect pathways for fauna to safely traverse across the Mandurah landscape.	3.3	●	Development of Ecological Corridors Plan progressing.	Bushland Management
Project E12: Northern Beaches Access Plan Develop a master plan to guide the installation and management of access to Mandurah's Northern beaches.	3.2, 3.3, 3.5	●	<ul style="list-style-type: none"> • A master plan is being developed to guide the management of public access to Mandurah's northern beaches. The plan aims to deliver safe, sustainable, and inclusive access while protecting the area's environmental and coastal values. • Inspection of all official accessways has taken place to pick up key information. Evidence of informal access routes was noted. Both official and informal access routes have been updated on GIS. • Supporting infrastructure for official accessways has also been captured. A small number of official accessways, with no supporting infrastructure, and that are close to other accessways, have potential to be closed. Further analysis and engagement is required before proposed locations can be flagged for a decision. • Signage requirements at official accessways will be assessed and standardised. 	Marina and Waterways

Project E15: Urban Canopy Plan Develop an Urban Canopy Plan in line with the State's Perth and Peel Greening Strategy, including a community-led vision for Mandurah's urban canopy.	3.2, 3.4	●	State Government's Perth and Peel Greening Strategy was released on the 16th January 2026. Once the supporting action plan has been developed we will begin planning for a Community consultation process to develop a shared vision for Mandurah's urban canopy. This is tentatively scheduled to be commenced in July 2026.	Landscape Management
Project E16: Litter and Illegal Dumping Plan Develop a litter and illegal dumping plan to encourage better compliance from community with the City's waste management system and guide rapid and effective response to littering and illegal dumping incidents.	3.2, 3.3, 3.4, 3.5	●	Plan development is progressing on target. Throughout this quarter, scoping of the plan has progressed, the initial phase of community engagement has been completed and data analysis is underway.	Environmental Engagement
Project E17: Energy Management and Carbon Emission Reduction Plan Review the City's Carbon Emission Reduction Plan and include consideration of energy management procedures to ensure an abundance of affordable clean energy to support City operations.	3.2, 3.4	●	Scoping of the plan is progressing. Data analysis and performance review is underway to inform plan development.	Environmental Engagement
Program E01: Waste Management & Education Implement the City's Waste Management and Waste Education Plans and report on performance.	3.3, 3.4	●	City officers continue to progress the implementation of actions with the City's Waste Plan and Waste Education Plan.	Waste Management
Program E02: Coastal Planning & Risk Management Implement the recommendations of the CHRMAPs to ensure protection and enhancement of the City's coastal and marine built and natural environment.	3.3, 3.5	●	The City is progressing implementation of CHRMAP recommendations to protect and enhance our coastal and marine environments. Key actions include priority recommendations from the Northern Beaches CHRMAP being actioned, including erosion monitoring and protection measures.	Marina and Waterways
Program E03: Environment Strategy Implement the recommendations of the City's Environmental Strategy	3.1, 3.2, 3.3, 3.4, 3.5	●	The Environment Strategy implementation continues to progress largely as scheduled. Key elements for this quarter include: 1. Southern Beaches CHRMAP - community consultation closes 31 January 2. Estuary CHRMAP - funding agreement finalised with Department of Planning 3. Commenced development of the Ecological Corridors Plan, Litter and Illegal Dumping Plan and Energy and Emissions Plan 4. Finalised review of the Bushland Conservation and Management Policy	Natural Environment
Program E04: Mandurah Biodiversity Strategy Review and update the Bushland Conservation and Management Strategy.	3.1, 3.3	●	Not commenced. This program is due to commence in 2026/27.	Bushland Management
Program E05: Biosecurity Program Implement the City's biosecurity program targeting the control of feral animals and pest plants.	3.3	●	Rabbit and fox control management in monitoring and planning, and pigeon control programs implemented. Pest plant species reported and controlled on ongoing basis.	Bushland Management
Program E06: Water Monitoring & Management Implement the urban lakes monitoring and management program.	3.3, 3.5	●	Completed all monitoring of water quality and lake health for the previous quarter. Community requests are addressed on an as needs basis.	Landscape Management
Program E07: Waterwise Council Program Implement the Waterwise Council program.	3.2, 3.3, 3.4	●	The City has submitted its 2024/25 Waterwise Council Re-endorsement report to the Water Corporation and DWER to maintain gold status. Around 80 participants in the City's Waterwise Verge Program are currently establishing their new verges. Key infrastructure achievements include the completion of sustainable water supply systems for the South East Dawesville Foreshore Park development, recycled water supply to public open space in the Florida North development, and the Dual Aquifer infrastructure providing supplementary water to the Rushton Park Ovals and Eastern Foreshore. Preparation is also underway for a hydrogeological study to assess potential expansion opportunities for the Caddadup Managed Aquifer Recharge (MAR) scheme.	Landscape Management
Program E08: Bushland Management Plans Review and implement Bushland Management Plans for City managed bushland reserves.	3.2, 3.3	●	Spring mapping and data collection complete. Audit of 20 bushland reserves and associated management plans is progressing.	Bushland Management

Program E09: Greening Mandurah Framework Implement actions under the Greening Mandurah Framework.	3.2, 3.4	●	The Tree Management Working group is currently reviewing the City's processing of tree related customer requests to improve processing efficiency and service delivery. The City continues to monitor tree species use in light of increasing pathogen concerns including Polyphagous Shot-Hole Borer (PSHB). Team representatives have attended the first of five PSHB workshops being held by Department of Primary Industries and regional development (DPIRD) to help develop the City's response plan.	Landscape Management
Program E10: Groundwater Operating Plan Undertake groundwater monitoring and reporting in alignment with approved groundwater allocations and plan for the City's future groundwater irrigation needs.	3.3, 3.4	●	Groundwater License Operating Strategy (GLOS) is completed and awaiting DWER review and approval. Current annual monitoring and reporting is being delivered in line with our draft GLOS. Based on 2024/25 water usage we are currently operating within water license allocations.	Landscape Management
Program E11: Environmental Education and Volunteering Deliver environmental education programs and engage community in environmental volunteering opportunities.	3.2, 3.3, 3.5	●	Environmental education and volunteering deliverables included: - Education stalls at community events including Kids Teaching Kids, Luca's Legacy, Peel Harvey Catchment Council's Wonders of our Wetlands and the JTC Disability Expo. - 3 externally facilitated online education workshops - Execution of environmental awareness and promotion activities including monthly newsletter and social media engagement	Environmental Engagement
Program E12: City Waste Plan Review the City's Waste Plan and seek endorsement from the Department of Water and Environmental Regulation.	3.3, 3.4	●	The City's Waste Plan has not yet undergone a formal review. However, in compliance with regulatory requirements, a formal Status Report on the actions within the Waste Plan was prepared and submitted to the Department of Water and Environmental Regulation (DWER) in late September 2025. This Status Report provides an opportunity to update the Waste Plan by adding new actions. As part of this process, the City included seven additional actions. The Chief Executive Officer is required to endorse the Status Report before it is finalised. At this stage, the City has not received a formal response from DWER regarding the submitted Status Report.	Waste Management

Focus Area 04: Leadership

Objectives				
4.1 - A clear and shared vision for Mandurah's future				
4.2 - Sound decisions based on evidence and meaningful engagement				
4.3 - Effective advocacy focused on the needs of the community and strong relationships with key stakeholders				
4.4 - Well-maintained assets and facilities that meet the needs of our community				
4.5 - Responsible, transparent, value for money delivery of well planned, sustainable, projects, programs and services				
4.6 - A committed, innovative, effective, and values driven Council and workforce				
Action	Objective	Status	Comment	Responsibility
Project L01: Strategic Community Plan Review Undertake periodical reviews of the City of Mandurah 20-Year Strategic Community Plan 2024-2044.	4.1, 4.6	●	Project planning for the two-year desktop review of the Strategic Community Plan 2024-2044 has commenced. Review to be undertaken in Q3/Q4 2025/26.	Corporate Planning and Performance
Project L02: Corporate Business Plan Undertake an annual review of the City's 4-Year Corporate Business Plan.	4.5	●	The Corporate Business Plan 2025-2029 was adopted by Council in June 2025 and implementation commenced in July 2025. The annual review of the Plan is scheduled to be undertaken in Q3/Q4 2025/26.	Corporate Planning and Performance
Project L03: Local Planning Strategy: Review and Update Undertake a review and update to the Local Planning Strategy to ensure alignment with the Strategic Community Plan and recently progressed Council strategies and plans.	4.5	●	The document Review has been complete and updates to the Strategy have progressed. The next stage is to include outcomes from the Mandurah Strategic Centre Precinct Structure Plan analysis on housing and non-residential floorspace into the updated Strategy.	Strategic Land Use Planning
Project L04: Customer Service and Community Engagement Strategy Review the City's Customer Service Strategy & Community Engagement Framework, and develop a consolidated approach for the delivery and evaluation of customer service & engagement activities.	4.2, 4.5, 4.6	●	A draft Customer Experience Strategy has been developed and is undergoing review. Sitting within the Strategy is the Customer Service Framework, Community Engagement Framework and Strategic Communications Framework as well as measures of success for each. The frameworks are enabled by IT solutions and utilisation of AI for efficiency and automation	Customer Services

Project L05: Privacy & Responsible Information Sharing (PRIS) Plan Develop a plan to govern the City's accountabilities for the responsible sharing of information in line with the State Government's new PRIS legislation.	4.5, 4.6		The Department of Premier and Cabinet revised readiness plan targets to July 2026 with updated checklist actions, and have now provided guidance for remaining items. No further updates.	Information Management
Project L06: Community Sentiment and Perception Develop a model to track and evaluate community sentiment and perception for the City's programs and services.	4.2		Project scoping and desktop review underway. Commenced drafting a Customer Experience Strategy, incorporating strategic communications, customer service and community engagement, which will assist in defining the community sentiment and perception measures, tracking and opportunities required.	Communications and Civic Affairs
Project L07: City of Mandurah Signage Framework Develop a City wide signage framework to guide the design and implementation of directional/way finding signage across the City including the City Centre.	4.4		Project scoping and desktop review underway. Visit Mandurah has agreed to work with the City in developing key entry statements into Mandurah.	Communications and Civic Affairs
Project L08: Website Development Review and implement upgrades to the City's website as a key communication tool for the community.	4.2		Content creation has commenced and planning for approval begun. On track for launch in March 2026.	Systems and Projects
Project L09: Workforce Plan Implement the key actions of the City's Workforce Plan.	4.6		Progress towards the key actions of the Workforce Plan continues, with achievements in the reporting period as follows: - Completion of culture de-briefs and team action plans where appropriate. - Progression of Directorate talent assessments. - Mid-year performance reviews where required. - Updating recruitment and onboarding processes. - Implementation of a high-level HR framework which includes policies, procedures and JIG's.	People and Culture
Project L10: Learning Management System Review and implement a new learning management system to support learning and development outcomes for City employees, contractors and Elected Members.	4.6		Configuration, testing and implementation process occurred in December and the new system, MyLearn, was available for employees on 15 January 2026.	People and Culture
Project L11: New Operations Centre Plan, design and construction for the City's new Northern Operations Centre.	4.4		Consultant appointed and site feasibility and concept plan development services for the Operations Centre have commenced.	Project Management
Program L01: Marketing & Communications Develop and deliver communication campaigns across the 4 key focus areas.	4.1		An always-on 'Thanks To You' campaign is being developed to feature services, programs, facilities and activities provided by Council, across the four key focus areas, for the community. This is designed to increase transparency and community awareness of how rates are used across our community and supports the annual budget and rates campaign by demonstrating real life examples.	Strategic Communications
Program L02: Civic Events & Citizenship Ceremonies Plan and deliver regular Civic Events and Citizenship Ceremonies.	4.6		75% of people have attended a ceremony within 3 months and 100% of people have been offered to attend a citizenship ceremony within 3 months. One Citizenship Ceremony conducted: 13 November 2025.	Civic Affairs
Program L03: State & Federal Funding Requests Develop Advocacy Plans for priority City of Mandurah projects to seek government funding support through annual budget and election cycles.	4.3		The City is actively monitoring State and Federal budget and election cycles to identify advocacy opportunities for priority projects. Advocacy Briefs are being developed and constantly updated for all relevant projects to support upcoming funding requests.	Advocacy and Engagement
Program L04: Long Term Financial Plan Develop and review (annually) the City's Long Term Financial Plan.	4.5, 4.6		LTFP progressing as expected.	Financial Services
Program L05: Annual Budget & Fees & Charges Develop, manage and monitor the City's annual budget and conduct annual reviews of the schedule of fees and charges.	4.3, 4.4, 4.5		Annual Budget is progressing as expected.	Financial Services
Program L06: Child Safe Organisation Deliver and report on the Child Safe Organisation Plan.	4.6		Key initiatives implemented in relation to the Child Safe Plan include: continuation of the internal reference group, finalising an investigation with the Ombudsman in relation to a child safe complaint and progressing draft policy.	Place and Community

Program L07: Corporate Business (IT) Systems Manage and monitor the availability of the City's Corporate Business (IT) systems.	4.5, 4.6	●	One minor unplanned outage experienced with successful failover with no significant performance impact.	Systems and Projects
Program L08: Workforce Health & Safety program Plan and deliver activities that focus on the physical and mental wellbeing of the City's workforce.	4.6	●	Development of the 2025–2028 WHS Strategic Plan has commenced. As part of this process, an independent assessment will be conducted on the City of Mandurah's Work Health and Safety (WHS) data. This review aims to identify performance trends, highlight any gaps or deficiencies in WHS practices, and evaluate compliance with legislative requirements. The findings will assist with the development of the 2025-2028 WHS Strategic Plan which will support continuous improvement initiatives and inform strategic planning efforts.	Safety
Program L09: Culture Program Plan, deliver and review activities that build a constructive workplace culture for the City's workforce.	4.6	●	Culture de-briefs have been provided across the City and action plans completed where appropriate. Coaching continues with leaders which is linked to the City's culture model and encourages constructive leadership.	People and Culture
Program L10: Learning and Development Program Plan, deliver and review learning and development opportunities that build the capability and capacity of the City's workforce.	4.6	●	Training continues to be available for employees on a range of subjects including WHS, soft skills and more focused HR training. External training opportunities are identified, and employees are able to access professional development allowance where training is not mandatory to the role.	People and Culture
Program L11: Record Keeping Plan (RKP) Review and Implement the City's Record Keeping Plan.	4.5, 4.6	●	Information Management daily operational tasks completed, which includes quality and assurance and audit checks of all scanned records and electronically received records.	Information Management